

Purpose

Transitional Sheltering Assistance (TSA) is intended to prevent human suffering or to protect and preserve public health or safety.

It is not authorized for all Presidentially-declared disasters.

TSA Eligibility

TSA eligibility is based on information the applicant provides at the time of registration and any disaster specifics. It cannot be requested. Applicants eligible for TSA will be notified by each method of communication listed in their file including by phone via an automated, an SMS text message, and email notification. To be considered for TSA, applicants must:

- Register with FEMA for assistance
- Pass identity verification
- Pass occupancy verification
- Have primary residence located in area designated for TSA
- Indicate home damage that occurred within the incident period during registration
- Have a current sheltering location of mass shelter, car, place of employment, tent, hotel/motel
- Not be unresolved, linked, or exact duplicate with another valid FEMA registration
- Be a US citizen, non-citizen national or qualified non-citizen, or parent or guardian of minor child who is US citizen

To Find Participating Hotels

Go to www.disasterassistance.gov

[TSA Hotel Locator](#)

Continued TSA Eligibility

FEMA regularly reviews applicant files to determine if the sheltering need continues. Applicants are eligible to remain in TSA if:

- They are referred to FEMA Housing Assistance
- They did not withdraw from consideration for disaster assistance
- Their pre-disaster primary residence is not safe to occupy based on the inspection
- They do not have insurance that provides Additional Living Expense coverage
- An inspection was completed on their damaged dwelling
- They are not being assisted with another pre-disaster household member
- They are not participating in an emergency temporary repair program and the repairs have not been completed
- They did not receive Rental Assistance

- They chose to accept Direct Housing Assistance when offered
- They are not leased into a Direct Housing unit or repairs or construction are not completed, if Permanent Housing Construction has been approved
- They are in compliance with the TSA Terms and Conditions

TSA will cover the cost of the GSA room rate plus state and local taxes and non-refundable pet fees.

TSA Terms and Conditions

Eligible applicants using TSA must agree to and sign the TSA Terms and Conditions document at the time they check in and check out of the TSA participating lodging property.

U.S. Department of Homeland Security FEDERAL EMERGENCY MANAGEMENT AGENCY Transitional Sheltering Assistance Terms and Conditions
THIS PORTION SHOULD BE FILLED OUT BY THE LODGING PROPERTY Check in Date: _____ Check out Date: _____ FEMA
DR # _____ Last Name: _____ First Name: _____
Last 4 Digits of SSN: _____ FEMA Registration ID: _____ Date of Birth: _____

DR XXXX-XX July 2021

I understand that:

- I am not required to provide the hotel with a credit card or a cash deposit to secure the room at check-in.
- I must sign this Terms and Conditions notice when I check into a participating hotel and when I check out.
- **I also will be responsible for any charges or fees related to damage I or my household members cause to the hotel facility or to hotel property during my stay. I understand I may lose my hotel assistance as a result.**
- TSA is only for use by the household members listed on my FEMA registration.
- FEMA will pay the nightly room rate and taxes, as well as non-refundable pet fees if applicable, for my hotel stay up to the approved amount for the time I am authorized to reside in the hotel.
- I will be responsible for any expense above the FEMA approved amount for the stay. All other amenities, including but not limited to, restaurant, club, room service, telephone, movie rental, internet, laundry, dry cleaning, parking, and any other additional services or charges are my responsibility.
- FEMA will conduct regular reviews of my eligibility throughout the TSA period of assistance to determine:
 - A continuing need for sheltering, and
 - Other assistance and resources available to support my transition out of TSA.
- I must respond to FEMA attempts to contact me to discuss my FEMA registration or I may lose my lodging assistance.
- I may lose my lodging assistance if I or any of my household members have engaged in actions that violate written hotel policy.
- FEMA will notify me if I am no longer eligible for TSA to allow for my transition out of TSA.
- If I stay beyond my eligibility end date, I will become responsible for all costs associated with my lodging from that point on.

If you have questions regarding this notice or about TSA, please call the FEMA Helpline at 1-800-621-3362. If you use a Relay Service, such as a videophone, InnoCaption or CapTel, please provide FEMA with your assigned number for that service. TTY is also available by calling 1-800-462-7585.

If you have any other disaster related questions, visit www.disasterassistance.gov or call the FEMA Helpline at the above-listed number.

If you have information about individuals who may be defrauding FEMA or engaging in suspicious, dangerous, or criminal behavior, please call the FEMA Fraud Hotline at (866) 223-0814. Your call is completely confidential. You also may send an email to FEMA-OCSO-Tipline@fema.dhs.gov.

_____ Date _____

Registrant Signature at Check In

_____ Date _____

Registrant Signature at Check Out

A SURVIVOR'S TRANSITIONAL SHELTERING ASSISTANCE (TSA) JOURNEY

- 1** Apply for FEMA Assistance
- 2** Receive voice, text, or email notice of TSA eligibility
- 3** Go to disasterassistance.gov or the FEMA app to use the TSA Hotel Locator, or call 1-800-621-3362. You may have to travel outside of your immediate area.
- 4** Check into a hotel. Sign Terms and Conditions
- 5** Your TSA may be a short stay. If you cannot return home, identify an alternate housing solution. Stay in contact with FEMA
- 6** When you check out of the hotel, go to the front desk and sign TSA Terms and Conditions again. Ask for a copy for your records.
- 7** Continue your recovery

